

## Terms and Conditions

1. The promoter of Cashback with Sony (the “**Promotion**”) is Sony Europe B.V. based at The Heights, Brooklands, Weybridge, Surrey, KT13 0XW (“**Sony**”). Please do not send claim forms to this address as they will not be accepted. Please only use the websites listed in section 6 to enter claims.
2. This Promotion is a consumer promotion and is only available to the original consumer that purchased the product. Claims from companies, organisations and institutions and claims from resellers are excluded from this offer. You must be aged 18 or over to make a claim under the Promotion.
3. The Promotion only applies to the purchase of new products (i.e. not second hand, returned or refurbished products) which have been supplied and distributed by Sony within the UK and Republic of Ireland.
4. Please take time to review these terms and conditions carefully and ensure that you comply with their provisions to avoid disappointment.

## Claim process

5. If you have purchased any of the following products (the “**Products**”) from an authorised Sony dealer located in the UK, Republic of Ireland and Isle of Man **between the 18<sup>th</sup> October 2019 and 31<sup>st</sup> January 2020 (Inclusive)** then you will be entitled to apply for the following Cashback amounts and the remainder of these Terms and Conditions shall apply.

Category	Product	Cashback Value (UK)	Cashback Value (R.O.I)
<b>Compact Cameras Cyber-Shot™</b>	HX90	£50	€60
	HX90V	£50	€60
	HX90VCDI Kit	£50	€60
	HX90VCDN Kit	£50	€60
	RX100M5	£100	€115
	RX100M5A	£100	€115
	RX100M6	£100	€115
	RX10	£100	€115
	RX10M2	£130	€150
	RX10M3	£150	€175
RX10M4	£150	€175	
<b>α Full Frame Mirrorless</b>	A7M3	£150	€175
	A7M3K	£150	€175
	A7SM2	£200	€230
	A7RM3	£200	€230
	A7M3 24-105 Kit	£230	€275

<b>Camcorders Handycam®</b>	AX33	£50	€60
	AX53	£50	€60
	AX53 Kit	£50	€60
	AX100	£100	€115
	AX700	£150	€175
<b>Lenses</b>	SEL1018	£40	€50
	SELP18105G	£40	€50
	SEL18200LE	£50	€60
	SEL85F18	£50	€60
	SEL18135	£50	€60
	SEL24F18Z	£80	€90
	SEL1670Z	£80	€100
	SEL2470Z	£80	€100
	SEL35F28Z	£80	€100
	SEL55F18Z	£80	€100
	SEL70200G	£80	€100
	SEL35F14Z	£80	€100
	SEL90M28G	£80	€100
	SEL70300G	£80	€100
	SEL50F14Z	£80	€100
	SEL1224G	£80	€100
	SEL24105G	£80	€100
	SEL1635Z	£100	€115
	SEL24240	£100	€115
	SEL1635GM	£100	€115
	SEL2470GM	£100	€115
	SEL70200GM	£100	€115
	SEL85F14GM	£100	€115
SEL100400GM	£100	€115	
SEL100F28GM	£100	€115	
SELP28135G	£170	€200	
SELP18110G	£350	€400	
<b>Accessories</b>	HLV-F20M flash	£50	€60
	HLV-F32M flash	£40	€50
	HLV-F43M flash	£80	€90
	HLV-F45RM flash	£40	€50
	HLV-F60RM flash	£60	€70
	VG-C1EM grip	£80	€90
	VG-C2EM grip	£80	€90
	VG-C3EM grip	£40	€50
	VG-C77AM grip	£70	€80

### General Terms applicable to all Cashback applications

6. Regardless of the type of product(s) that you are claiming for, please complete your claim online at the following URL: [www.sony.co.uk/wintercashback](http://www.sony.co.uk/wintercashback) (or [www.sony.ie/wintercashback](http://www.sony.ie/wintercashback) for Republic of Ireland).



7. You will need a MySony account to submit a claim – if you do not already have a MySony account, you will be required to create an account. To complete your claim you will be required to include electronically the serial number of the product, a photo of the serial number on the product itself, and a copy of your original printed sales receipt/sales invoice clearly showing the name of the retailer, the product name and date of purchase. Online order confirmations and handwritten receipts will not be accepted.
8. **Claims may only be submitted after thirty (30) days from the date of purchase of the relevant Product(s). Claims submitted before the relevant date will be rejected.**
9. **All claim forms submitted in respect of the Cashback Promotion must be received by midnight (CET) on March 31<sup>st</sup>,2020. No claims will be accepted after this date.**
10. It is necessary to have access to the internet with sufficient broadband speed and download capability in order to complete the claim form. Sony will not be held liable for any technical, hardware, software, server, website or internet connection issues which prevent or otherwise obstruct you from participating in the Promotion. Please note that there may be additional fees imposed by a participant's internet service provider depending on their terms and conditions of internet use.
11. The Cashback is only available on Sony qualifying products which have been supplied and distributed by Sony to its authorised dealers within the UK, Republic of Ireland and Isle of Man (as appropriate). We recommend that you check with your retailer before purchase to ensure that your purchase qualifies under these Terms and Conditions. You can also check on the Sony Cashback website specified in section 6 for details of Sony's authorised dealers. Sony is not responsible for a retailer's misleading statements in this respect and the final decision as to whether a retailer is authorised rests with Sony. For the avoidance of doubt, **Sony will not accept claims against products purchased from eBay or from third party sellers on the Amazon Marketplace platform (whether listed as new or used).**
12. A claim for Cashback cannot be validly made in respect of a product where a customer returns it to the retailer and receives a full refund.
13. In the event of an incomplete claim, the participant will be informed via email and he/she will be given a deadline of 10 (ten) calendar days in which to resolve any issues and to send the correct and valid document that meets these requirements.
14. A maximum of 5 claims can be made by one consumer and only one product/kit per claim.
15. Please allow 28 days for receipt of your Cashback once all criteria have been fulfilled; where we are unable to meet this deadline then we will do so as quickly as possible thereafter.



16. The Cashback will be provided in the form of a direct bank transfer provided correct bank details have been included and receipt is valid and readable. Claimants will have their Cashback paid in Euros, with the exception of claimants from the United Kingdom who will have their Cashback paid in sterling . Alternative cashback fulfilment is not possible.

### **Miscellaneous terms**

17. We reserve the right to withhold and / or refuse payment of the Cashback: (i) where we suspect that a claim under this Promotion is false or fraudulent or the claim does not comply with these terms or (ii) to an individual who has submitted a claim under a previous promotion which was fraudulent or otherwise in breach of terms of the terms of such promotion.
18. We reserve the right to withdraw the Promotion at any time without notice. All Cashback offers are subject to availability. Sony reserves the right to substitute any of the offers for products or services of equivalent status and value as necessary.
19. All Sony products are subject to availability.
20. The Promotion is not available in conjunction with any other Sony promotion.
21. There is no credit, cash or product alternative to the payment of a Cashback.
22. **Should you have any queries in relation to your claim, please phone us on [0207 365 2810 \(UK\)](tel:02073652810) and [+353 \(0\) 14073341 \(Republic of Ireland\)](tel:+353014073341) or contact us via online website at [www.sony.co.uk/cashback/di/contact](http://www.sony.co.uk/cashback/di/contact) (UK) or [www.sony.ie/cashback/di/contact](http://www.sony.ie/cashback/di/contact) (IE)**
23. All instructions given within the claim form are part of these Terms and Conditions.
24. By claiming your Cashback claimants will be deemed to have read and accepted these Terms and Conditions and Sony's privacy policy which is available at [http://www.sony.co.uk/pages/privacy/privacy\\_statement\\_en\\_GB.html](http://www.sony.co.uk/pages/privacy/privacy_statement_en_GB.html)
25. Personal information which you supply will be processed by Sony Europe Limited and its third-party service provider for the purposes of administering this promotion. Sony may share information with authorised Sony dealers, where necessary, in order to verify claims and prevent fraudulent claims.
26. If you have any questions regarding our use of your personal information, please contact us via our online web form at <http://services.sony.co.uk/support/en/contacts/pim/email>
27. This Promotion shall be governed by, and construed under, the laws of territory in which you reside, and the parties submit to the exclusive jurisdiction of the courts of the same territory.

